

RiiVU Privacy Policy

Last updated: August 20, 2026

RiiVU is a private journal for baseball and softball players. This policy explains what we collect, why, and the control you have over it.

Information we collect

Account details you give us (name, email, sport, team level) and the content you create in the app — journal entries, voice notes, goals, and any stats you import. We also collect basic device and usage data to keep the app running well.

How we use it

To store and sync your journal across your devices, to power features like weekly wins and reminders, to support you when you contact us, and to improve the app. We do not sell your personal information.

Your entries are yours

Journal entries and voice notes are private to your account. We do not publish them, share them with coaches or teams, or use them for advertising.

Players under 13

RiiVU is built for youth athletes. Accounts for players under 13 require verifiable parent or guardian consent, and a parent may review or delete their child's data at any time by emailing us.

Service providers

We use trusted providers for hosting, storage, analytics, crash reporting, and subscription billing through the Apple App Store. They may process data only to provide those services to us.

Data retention and deletion

We keep your data while your account is active. You can delete individual entries at any time, or request full account deletion by emailing privacy@riivu.app — we remove your data within 30 days.

Security

Data is encrypted in transit and at rest. No system is perfect, so we also recommend using a strong password and device passcode.

Your rights

Depending on where you live, you may request access to, correction of, or deletion of your personal information. Email privacy@riivu.app and we will respond.

Changes to this policy

If we make material changes, we will update this page and notify you in the app before the changes take effect.

Contact us

Questions about privacy? Email privacy@riivu.app.